



Champions of Homecare

For referrals, please visit:

[www.accrahomecare.org/
services/client-referral/](http://www.accrahomecare.org/services/client-referral/)

Improving
lives through
person-centered
homecare

Everything we do is centered around delivering high-quality care in the home.

At Accra we are champions for the individuals we serve and their families. And we are champions of our dedicated caregivers who are passionate about serving clients.

Our mission is to improve lives by providing individualized homecare services and support to people living at home. Our person-centered philosophy focuses on treating each person as a unique individual.

Accra is a nonprofit organization that provides individualized homecare services to people with disabilities and older adults, most of whom are Medicaid enrollees. Accra operates in all counties throughout Minnesota and has offices across the state, providing a familiar presence in local communities.

Accra helps people who need care get self-directed assistance with activities of daily living. Accra's self-directed services support the independence of children, adolescents and adults with disabilities, chronic diseases, behavioral diagnoses and mental illnesses who need assistance with personal care in the home.

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Accra services

Personal Care Assistant
(PCA) Choice

Financial Management
Services (FMS)

245D Waivered Services

Home Health Care

Mental Health Services

Senior Assisted Living



Scan with
your mobile
device to visit
our website
accrahomecare.org

Why choose Accra?

- We have more than 25 years of experience helping individuals live independently
- We offer our programs and services throughout the entire state of Minnesota
- We pay Personal Care Assistants and Direct Support Professionals a competitive wage
- Our clients are assigned a Service Coordinator, Qualified Professional (QP) or RN Case Manager for direct and easy communication
- Our navigation team streamlines the intake process
- Our Accra Connect team is responsive to caregiver and client inquiries
- We are grounded in a person-centered philosophy helping individuals and families focus on personal needs, preferences and outcomes
- We have bilingual staff available to serve clients and offer translation services
- The job board on our website helps connect clients with caregivers
- We offer bi-weekly payroll and weekly vendor payments
- We provide easy-to-read monthly utilization/expense reports

Personal Care Assistance (PCA) Choice

Self-directed Personal Care Assistance (PCA) Choice services are available to both children and adults with disabilities, chronic diseases, behavioral diagnoses and mental illness who need assistance with personal care in their home or in the community. These services are funded through government health care programs, including the Medical Assistance and MinnesotaCare programs, to help people who are unable to fully care for themselves to stay in their homes. Personal Care Assistance can help with “activities of daily living” such as dressing, grooming, eating, bathing, transfers, mobility, positioning and toileting for children and adults, as well as light housekeeping, laundry and meal preparation for adults. Clients independently recruit, hire and train the PCAs who provide their care. The PCA Choice option gives you a greater level of responsibility in managing your care while Accra assists in handling the employment and management-related functions of the PCA. Individuals needing care must either be eligible for medical assistance, MN Care, a medical assistance waiver or the Alternative Care program.

Financial Management Services (FMS)

As your FMS provider, we make it easy for you to use self-directed services. Accra’s Financial Management Services supports people with long-term care needs or disabilities to easily hire and employ caregivers under the Consumer Directed Community Supports (CDCS) program or the Consumer Support Grant (CSG). We help you directly employ support workers and purchase other supports that you need for living in the community. You will receive information, assistance and tools for being a participant-employer. You decide how your program budget is used, receive approval from your county case manager, hire your own employees and choose your service vendors. Accra handles all required employer and employee paperwork, payroll, vendor payments, reimbursements, claims processing, tax filings and workers’ compensation.

245D Waivered Services

Basic 245D Services

Accra is a Basic 245D licensed provider of Individualized Home Supports (IHS) without training, respite, homemaker, night supervision and Individual Community Living Support (ICLS) services. Through this program, we can serve clients in all 87 counties. In each service, the person or family selects a trusted, qualified worker, suited for their homecare needs. Accra then assigns a 245D Accra Service Coordinator to work with the client and their county case manager to set up and administer Basic 245D Waivered Services, while ensuring that all workers are properly trained.

Intensive 245D Services

In the spring of 2022, Accra will begin providing Individualized Home Supports (IHS) with training, which is an Intensive 245D Service. IHS with training provides support and training to adults who require assistance in at least one of the community living services categories. These service categories include community participation, health and wellness, household management and adaptive skills. Accra matches each client with a fully trained and qualified IHS Designated Coordinator who works directly with them to help them achieve their stated outcomes and goals. Intensive 245D Services are also available in all 87 counties.

Home Health Care

Home Health Care provides medical and health-related services and assistance with day-to-day activities to people in their home. Accra primarily provides Home Health Care services to people requiring continuing care for chronic needs. These services are also sometimes offered on a short-term basis to assist with recovering from an illness or injury when transitioning from a hospital or rehabilitation center back to the home. We offer these supportive services to maintain the safety and security of the client in the community. Home Health Care options with Accra include professional nursing services, home health aide services, and rehabilitation services. Payment options include Medicare, Medicare Advantage, Medical Assistance and Medical Assistance Waiver programs, Veterans benefits, private insurance, long-term care insurance, and private pay. *(Home Health Care is only available in select locations.)*

Individualized Mental Health Services and Adult Rehabilitative Mental Health Services (ARMHS)

Accra provides individualized services and adult rehabilitative mental health services (ARMHS) to residents of St. Louis and Hennepin Counties. ARMHS are rehabilitative services that enable clients to develop and enhance psychiatric stability, social competencies, personal and emotional adjustment, and independent living and community skills – when these abilities are impaired by the symptoms of mental illness. The services help clients in areas such as medication education and monitoring; developing basic social and living skills; developing symptoms management skills, household management, and employment-related or community living transitions. ARMHS can be provided in an office setting or in a client’s home based on client preference. Current office settings are available for adults in Minnetonka and adults and children in Hibbing and Virginia.

Senior Assisted Living

Accra High Street House in Lake City offers a quaint assisted living community with comfortable apartments. At High Street House, Accra partners with each resident to create a personalized plan, tailored for their specific healthcare needs. Our supportive home-like environment provides all residents with a pendant alert system for 24-hour staff assistance through our call system, three meals a day served family-style in the dining room, weekly housekeeping and linen change, washing and drying of personal laundry, scheduled activities several times per week, health assessment and monitoring by a registered nurse, and assistance with contacting doctors and arranging appointments for healthcare needs. Payment options include long-term care insurance and private pay.

Locations

Accra is in your community

We serve all of Minnesota's 87 counties through our offices across the state.

ALEXANDRIA

220 22nd Ave. East Suite 103
Alexandria, MN 56308
320-762-5007
Fax: 320-762-5008

BEMIDJI

1426 Bemidji Ave. N. Suite 3
Bemidji, MN 56601
218-308-8680
Fax: 218-444-6343

BRAINERD

311 W. Washington St. Suite 311
Brainerd, MN 56401
218-270-5905
Fax: 218-454-3497

DULUTH

5322 Grand Avenue Suite A
Duluth, MN 55807
218-724-2800
Fax: 218-724-8200

FERGUS FALLS

225 West Cavour Ave. Suite D
Fergus Falls, MN 56537
218-736-0246
Fax: 218-736-0265

GRAND RAPIDS

104 NE 3rd Street Suite 220
Grand Rapids, MN 55744
218-212-7577
Fax: 218-999-5025

HIBBING

302 East Howard St. Suite 313
Hibbing MN, 55746
218-966-5059
Fax: 218-262-6368

LAKE CITY

317 North High Street
Lake City, MN 55041
651-345-5000
Fax: 651-345-5076

MANKATO

124 E. Walnut Street Suite 20
Mankato, MN 56001
507-225-6900
Fax: 507-720-0108

MINNEAPOLIS

2701 University Ave. SE Suite 202
Minneapolis, MN 55414
612-594-7282
Fax: 651-365-2388

MINNETONKA

12600 Whitewater Drive Suite 100
Minnetonka, MN 55343
952-935-3515
Fax: 952-935-7112

MOORHEAD

815 37th Ave. S. Suite 200
Moorhead, MN 56560
218-233-1000
Fax: 218-233-1001

NEW ULM

210 20th St. Street So. Suite 102
New Ulm, MN 56073
507-225-0623
Fax: 507-479-6000

RED WING

910 Main Street Suite 205
Red Wing, MN 55066
651-388-1010
Fax: 651-388-1178

VIRGINIA

603 9th Street North
Virginia, MN 55792
218-270-5288
Fax: 218-270-5290

Accra payment options

Accra accepts a wide variety of payment types and contracts with all managed care organizations in Minnesota.

Medicare

Medical Assistance (MA)

Brain Injury (BI) Waiver

Community Alternative Care (CAC) Waiver

Alternative Care (AC) Program

Community Access for Disability Inclusion (CADI) Waiver

Developmental Disabilities (DD) Waiver

Elderly Waiver (EW)

Consumer Support Grant

Private Pay/Private Insurance –
Accra accepts private pay for applicable services. Please call for details.

Veterans Benefits

For referrals, please visit:

[www.accrahomecare.org/
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How to reach us

General:

accraconnect@accracare.org

Phone:

866-935-3515 or
952-935-3515

PCA Services:

pcaintake@accracare.org

Mental Health/ARMHS Services:

mentalhealthintake@accracare.org

FMS Services:

fmsintake@accracare.org

245D Services:

245dintake@accracare.org

Home Health Services:

homehealthintake@accracare.org



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