



Champions of Homecare

Accra History

Accra Services

Accra provides personalized homecare services to people with disabilities and older adults, most of whom are Medicaid enrollees. These services support the independence of children, adolescents, adults and families that need help in their homes. Accra currently operates in all 87 counties throughout Minnesota and provides many different types of services, including PCA Choice, financial management services (FMS), 245D waived services, home health care and adult rehabilitative mental health services (ARMHS).

Leadership

Kathy Hendrickson, a registered nurse, founded Choices for Children, which would later become Accra. She served as Chief Executive Officer from 1992 to 2011. Her vision was to provide personalized homecare services to consumers and their families. Initially, services were focused on children diagnosed on the autism spectrum and quickly expanded to include individuals of all ages and diagnosed with various disabilities.

Current Chief Executive Officer John Dahm has held the position since 2011. His vision is to build the ecosystem that delivers personalized care in the home to better meet the needs of those served by the current health care system. During his tenure as CEO, Accra has greatly expanded the number of people served and its home-based service offerings.

Timeline

1992: Kathy Hendrickson founded Choices for Children, which started as a traditional PCA agency

1998: Accra expands to offer PCA Choice services

2001: Accra launches financial services

2004: Agency adds Consumer Choice, Inc., to serve as a financial support entity

2010: Accra adds Home Health, including professional nursing, therapies and home health aides

2011: John Dahm named as CEO. Accra starts offering Customized Living Services

2014: Accra introduces 245D services

2020: Accra adds mental health services to its cadre of services

2022: Accra adds Individualized Home Supports (IHS) with training, an Intensive 245D Service

Office Openings

- Alexandria: January 2006
- Red Wing: January 2010 (closed 2022)
- Fergus Falls: June 2012
- Moorhead: June 2012
- Lake City: September 2012
- Duluth: May 2013
- Grand Rapids: October 2013
- Brainerd: February 2014
- Bemidji: February 2014
- New Ulm: July 2015 (closed 2022)
- Mankato: December 2018
- Minnetonka: 2019
- Virginia: 2020
- Minneapolis: 2022
- Hibbing: 2022

June 2022

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Alexandria | Bemidji | Brainerd | Duluth | Fergus Falls | Grand Rapids | Lake City | New Ulm | Mankato | Minnetonka | Moorhead | Red Wing | Virginia