

12600 Whitewater Drive, Suite 100 | Minnetonka, MN 55343 952-935-3515 | 866-935-3515 (toll free) | 952-935-7112 (fax) Submit shifts via Accra Mobile

All shifts are due by 12:00pm (noon) on the Tuesday after the end of the pay period.

- All shifts must be entered by the caregiver on the Accra Mobile app before being approved by both the caregiver and the Responsible Party.
- The Responsible Party may approve shifts either:
 - As the careigver finishes their shift in the Accra Mobile app.
 - On the Accra Access Portal after the shift is submitted by the caregiver.

If shifts are approved after 12:00 pm (noon) on Tuesday, payment may be delayed.

Payroll Information:

- Shifts should be logged each day by caregivers as the shift is worked whenever possible, using the Clock-In/Clock-Out option in the Accra Mobile app
- Please watch your email for two separate verifications: 1) that your caregivers' time was received and 2) that it was processed. Please wait 48 hours after the noon deadline to contact Accra to verify if the timesheet has been received or processed.
- Caregivers working PCA or FMS services on the holidays (see dates on calendar below) will automatically be paid 1.5 times their normal pay rate for that day. For FMS clients: if holiday time is not included in the budget for staffing, this will reduce the staffing funds remaining for the rest of the budget span.
- Pay periods are for two weeks which end on Saturday. Holidays do not affect the pay period deadlines.
- Employees are not to work more than 40 hours of non-respite services in a pay week.
- Pay stubs are available online via ADP.
- Shifts will not be paid before the pay day for the pay period they are in.

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All shifts are due by 12:00 pm (noon) on the Tuesday after the end of the pay period.

- Please be advised: shifts received after 12:00 pm (noon) on Tuesday, or with missing information or errors, could delay payment.
- Accra's scheduled paydays are marked on the list below. The ability to receive payments earlier than the listed date is determined by your financial institution, and cannot be influenced by Accra.

			Period Deadline			
Per#	Period Start Date	Period End Date	Tuesday @ Noon	Pay Date		
1	12/17/2023	12/30/2023	01/02/2024	01/08/2024		
2	12/31/2023	01/13/2024	01/16/2024	01/22/2024		
3	01/14/2024	01/27/2024	01/30/2024	02/05/2024		
4	01/28/2024	02/10/2024	02/13/2024	02/16/2024 FRIDAY		
5	02/11/2024	02/24/2024	02/27/2024	03/04/2024		
6	02/25/2024	03/09/2024	03/12/2024	03/18/2024		
7	03/10/2024	03/23/2024	03/26/2024	04/01/2024		
8	03/24/2024	04/06/2024	04/09/2024	04/15/2024		
9	04/07/2024	04/20/2024	04/23/2024	04/29/2024		
10	04/21/2024	05/04/2024	05/07/2024	05/13/2024		
11	05/05/2024	05/18/2024	05/21/2024	05/24/2024 FRIDAY		
12	05/19/2024	06/01/2024	06/04/2024	06/10/2024		
13	06/02/2024	06/15/2024	06/18/2024	06/24/2024		
14	06/16/2024	06/29/2024	07/02/2024	07/08/2024		
15	06/30/2024	07/13/2024	07/16/2024	07/22/2024		
16	07/14/2024	07/27/2024	07/30/2024	08/05/2024		
17	07/28/2024	08/10/2024	08/13/2024	08/19/2024		
18	08/11/2024	08/24/2024	08/27/2024	08/30/2024 FRIDAY		
19	08/25/2024	09/07/2024	09/10/2024	09/16/2024		
20	09/08/2024	09/21/2024	09/24/2024	09/30/2024		
21	09/22/2024	10/05/2024	10/08/2024	10/11/2024 FRIDAY		
22	10/06/2024	10/19/2024	10/22/2024	10/28/2024		
23	10/20/2024	11/02/2024	11/05/2024	11/08/2024 FRIDAY		
24	11/03/2024	11/16/2024	11/19/2024	11/25/2024		
25	11/17/2024	11/30/2024	12/03/2024	12/09/2024		
26	12/01/2024	12/14/2024	12/17/2024	12/23/2024		