



Champions of Homecare

## **Accra History**

### **Accra Services**

Accra provides personalized homecare services to people with disabilities and older adults, most of whom are Medicaid enrollees. These services support the independence of children, adolescents, adults and families that need help in their homes. Accra currently operates in all 87 counties throughout Minnesota and provides many different types of services, including PCA Choice, Community First Services & Supports (CFSS) agency model and budget model services, financial management services (FMS) and 245D waived services.

### **Leadership**

Kathy Hendrickson, a registered nurse, founded Choices for Children, which would later become Accra. She served as Chief Executive Officer from 1992 to 2011. Her vision was to provide personalized homecare services to consumers and their families. Initially, services were focused on children diagnosed on the autism spectrum and quickly expanded to include individuals of all ages and diagnosed with various disabilities.

Current Chief Executive Officer Colin Raymond was appointed to the role in June 2025. Raymond is leading the organization through a period of dynamic change and growth in the homecare sector. With the demand for home-based care accelerating nationwide—driven by an aging population, policy reform, and a growing preference for community-based living—Raymond is focused on scaling Accra's capacity while preserving the mission-driven culture that has defined the organization for more than 30 years.

### **Timeline**

- 1992: Kathy Hendrickson founded Choices for Children, which started as a traditional PCA agency.
- 1998: Accra expands to offer PCA Choice services.
- 2001: Accra launches financial services.
- 2004: Agency adds Consumer Choice, Inc., to serve as a financial support entity.
- 2010: Accra adds Home Health, including professional nursing, therapies and home health aides.
- 2011: John Dahm named as CEO. Accra starts offering Customized Living Services.
- 2014: Accra introduces 245D services.
- 2020: Accra adds mental health services to its cadre of services.
- 2022: Accra adds Individualized Home Supports (IHS) with training, an Intensive 245D Service.
- 2024: Accra starts offering services under the agency and budget models of the Community First Services & Supports program, as Minnesota begins the transition from PCA Choice to CFSS.
- 2025: Accra and its PCA Choice, FMS and 245D service lines, as well as the organization's administrative services, join the TEAM Services Group family of services. Accra no longer offers Mental Health or Home Health services.  
Colin Raymond appointed as CEO. John Dahm transitions to the role of Executive Chairman.

*June 2025*